



## PARTNERSHIP OVERVIEW

Empowering the innovators of healthcare to ePrescribe with ease and efficiency on the spot.

# The dose<sup>spot</sup> Difference

## KEEPING PROVIDER AND PATIENT NEEDS AT THE FOREFRONT

Healthcare companies continue to digitize, and ePrescribing is essential to ensuring prescriptions are reliable, compliant, and manageable.

With DoseSpot, clinicians can prescribe safely, securely, and in a matter of seconds from wherever they are. No one should have to wait for needed medications.

## THERE'S NO BETTER PARTNER THAN DOSESPOT

Our ePrescription software enables over 200K registered clinicians (**and counting**) to electronically write and transmit prescriptions to pharmacies for clients ranging from digital/telehealth enterprises, hospice pharmacies, and EHR and practice management software companies to dental service organizations.

- **With our customization options, nearly anything is possible.** We integrate into your existing workflows to lessen the training burden for clinical teams.
- **Get it done faster with DoseSpot.** Our software response times average less than one second. No more waiting for screens to load.
- **Relationships matter.** We are real people who care about your ePrescribing experience, your providers, and patient outcomes.

# HOW WE WORK TOGETHER

At DoseSpot, we are not only committed to delivering the fastest, most reliable ePrescribing solution on the market, but we are also dedicated to your success and satisfaction.

Here's what you can expect when you work with us:

- **Exceptional Communication:** Your dedicated Integration and Implementation Specialist and Account Management team continuously share best practices and offer additional layers of ongoing support, helping you optimize DoseSpot from your project kickoff and implementation through the life of your contract
- **Mutual goals & KPIs:** We succeed together. DoseSpot is committed to growing with you and enhancing our products to accommodate the ever-changing healthcare landscape. We help you prepare for the future and meet your own strategic initiatives.
- **Marketing & Product Collaboration:** We work together to develop engagement campaigns, build resource libraries, and ensure your users have appropriate training materials.
- **Best-in-Class Service & Support:** Our knowledgeable support team researches and resolves issues quickly. More than 80% of support cases opened are resolved on the first pass without escalation.



## Compliant

SureScripts and Drummond compliant for the Electronic Prescribing of Controlled Substances



## Streamlined

Cloud-based API integration



## Flexible

Integrate with any EHR software system



## Simple

Easy-to-use, customer friendly interface



## Reliable

Dedicated Customer Success Manager & Support Team

# We keep it Simple

## ePRESCRIBING INTEGRATION HAS NEVER BEEN EASIER

At DoseSpot, we believe in keeping everyone connected to create a streamlined integration process and ensure we are meeting your business objectives and deadlines. Through our accessible support teams, robust APIs, and two-minute tutorials, ePrescribing integration has never been easier.

With hundreds of integrations under our belt, we know how to get you up and running quickly so you can start providing **safe, simple, and secure** prescriptions for your patients. With the right tools, a patient can see a practitioner, receive the care and prescriptions they need, and have those scripts sent securely to the pharmacy in a few clicks – creating a more efficient delivery of services.

### Step 1: Select Your Integration Type

DoseSpot offers two integration types based on your needs; Jumpstart or Full Integration. Our expert advisors will help you select the right level of ePrescribing integration to meet the unique demands of your clinicians and care delivery models.

### Step 2: Integration Project Kickoff

All partners receive a dedicated Integration and Implementation Specialist to ensure successful integration and implementation. This includes full project plan alignment, including implementation timing, training, and documentation to set you up for success.

### Step 3: Solution Build Out

This phase includes regular progress and milestone meetings, consultative sessions with our technical staff, and quality assurance testing between DoseSpot and your team.

### Step 4: Surescripts and Drummond Testing Certification

Together we will finalize all documentation, perform a final integration review, and complete required Surescripts and Drummond approvals and certifications, including EPCS, when necessary.

### Step 5: Go Live!

Add providers and patients and start writing prescriptions.

# Integration Types

## JUMPSTART

Jumpstart is perfect for healthcare companies looking to “jump” into ePrescribing. Our plug-and-play user interface can be tailored to mirror the look and feel of your own application. Your organization could be ePrescribing in less than **30 days**.

## FULL INTEGRATION

Full Integration is ideal for healthcare companies looking to completely customize their ePrescribing platform and create screens and workflows from scratch while connecting to more than 250 DoseSpot APIs. Despite a more time-intensive development process, your team will be ePrescribing in **3-6 months**.



Selecting the Right Level of Integration	Jumpstart	Full Integration
Time to Operational	<b>0-3 Months</b>	<b>3-6 Months</b>
Number of Available API Calls	<b>70+</b>	<b>250+</b>
Single Sign On	✓	✓
Customized Colors and Fonts	✓	✓
Consultative Development Calls/Meetings	✓	✓
Surescripts Certification Prep and Testing	✓	✓
Surescripts and EPCS Certification	✓	✓
Remote Training + Documentation	✓	✓
Customized Workflow, Screens, and Branding		✓

After implementation, you are assigned a dedicated Account Manager as well as a Technical Resource to help with account questions, escalation of support cases, new product releases, and any product changes/upgrades.

# ABOUT doseSpot

DoseSpot provides ePrescription software enabling clinicians to electronically write and transmit prescriptions to pharmacies. The solution is Surescripts certified and eases the administrative burden of the prescription life cycle by integrating with EHRs. Clinicians can prescribe medication without leaving their core workflows and remain compliant with state-specific and federal regulations for prescribing medication and controlled substances.

Founded in 2009 and based in Dedham, MA, DoseSpot serves more than 300 healthcare clients ranging from digital/telehealth firms, hospice pharmacies, and EHR and practice management software companies to dental services.

## GET STARTED TODAY!

Email: [sales@dosespot.com](mailto:sales@dosespot.com)

**“We want our solution to be so efficient and easy to use that providers and their staff can go home early.”**

Josh Weiner, CEO  
**DoseSpot**